



NAVAL SUPPLY SYSTEMS COMMAND

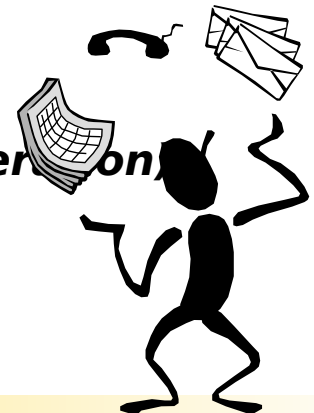
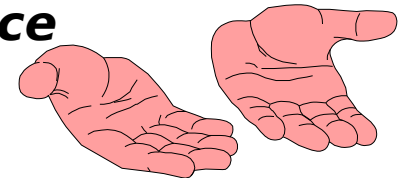
Fleet Assist Team Norfolk

brief for
Customer Service Conference
8 June 2004

***Ready. Resourceful.
Responsive!***

☐ Provide Technical assistance in all aspects of Ships Store operation

- ☐ *Laundry Barber Shop technical assistance*
- ☐ *ROM II Technical Assistance*
- ☐ *Review Records & Returns*
- ☐ *Security Procedures*
- ☐ *Pre-Deployment Briefs*
- ☐ *Training (TRNG clinics include ROM II/Customer service/Special DD1155/CCA/Unmatched Expenditures/Laundry)*
- ☐ *Assist Visits (1 to 2 days depending on size of operation)*



Points of Contact

☐ **FISC Fleet Assist Team Norfolk**

☐ SHCM(SW/AW) Eduardo Marcial

Eduardo_Marcial@nexnet.navy.mil

Phone: (757) 443-2522/20.

Phone(DSN): 646-2522/20.

Fax: (757) 443-2540

Message PLAD: FISC/CODE 100

NORFOLK VA//E-Mail:

Fleet_Assistance_Team-

Norva@nexnet.navy.mil

☐ SHC (SW/AW) Steven Robinson

ROM II Specialist (757) 443-2528

Steven_robinson@nexnet.navy.mil



☐ SH1 (SW) John Monroe

ROM II Specialist (757) 443-2530

John_Monroe@nexnet.navy.mil

☐ SH1 (SW) Brad Hardy

ROM II Specialist (757) 443-2521

Brad_Hardy@nexnet.navy.mil

☐ SH1(SW/AW) Summerlin

ROM II Specialist (757) 443-2525

Johnie_Summerlin@nexnet.navy.mil

Points of Contact

☐ **SH1 (SW) Madonna Black**

ROM II Specialist (757) 443-2527
Madonna_Black@nexnet.navy.mil

☐ **SH1 (SW/AW) Mingledolph**

GPC Buyer/Special DD1155
Vending Equipment purchases
(757) 443-2076
Egal_Mingledolph@nexnet.navy.mil

☐ **Mr. Eric Johnson**

Architecture Technician
S/Store habitability/modernization
(757) 443-2534
Eric_Johnson@nexnet.navy.mil

☐ **SH1 (SW/AW) Stephen Boyd**

Ships Store Specialist
(757) 443-2526
Stephen_Boyd@nexnet.navy.mil



Points of Contact Laundry

☐ Mr. Dave Powell

Laundry Branch Manager

Phone: (757) 443-2524/2520.

Phone(DSN): 646-2524/20.

Dave_Powell@nexnet.navy.mil

☐ Mr. John Schmalz

Laundry Specialist Mech/Electrical

(757) 443-2533

John_Schmalz@nexnet.navy.mil

☐ MMC (SW) Darrell Teegarden

Laundry Specialist/Mechanical

Phone: (757) 443-2532

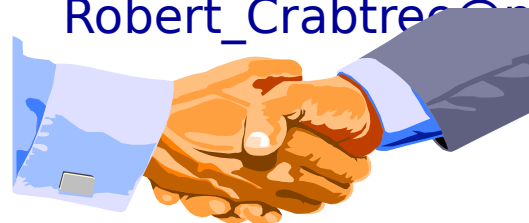
Darrell_Teegarden@nexnet.navy.mil

☐ EM1 (SW) Robert Crabtree

Laundry Specialist/Electrical

(757) 443-2531

Robert_Crabtree@nexnet.navy.mil



Discussion

Fleet Assist Team Norfolk

